

Springwell Child Care

Open Access Policy

This service promotes an open door policy to welcome all children, parents and carers into an informal environment.

Visitors and agencies can visit by telephoning in advance in order to make suitable arrangements.

Parents/carers will have access to their child's records at any time, on request.

Parents/carers will have access to the service's aims and objectives, policies and procedures at any time, through the service's website and in paper form, on request.